

# Emergency Helpers

## Early Childhood Emergency Program

### IN AN EMERGENCY STAY CALM

Dial 000 and ask for Ambulance, Police or Fire depending on the type of emergency. When the calltaker answers they will ask you the following questions shown in red below. Fill in your details below so you don't forget them in an emergency.

***What is the exact address of the emergency?***

My suburb is: .....

My street number and street name is:

.....

***What is the phone number you are calling from?***

My home phone number is:

.....

***What is the problem, tell me exactly what happened?***

***How old is the patient?***

***Is the patient conscious?***

***Is the patient breathing?***

### DO NOT HANG UP

Follow the instructions given to you over the phone.

Please keep this information on your fridge or next to your phone.



Ambulance Service  
of New South Wales



NSW Fire Brigades



NSW Police Force